CC-810 KIT SERIES

INSTRUCTION SHEET

CROWDERTRACK'S CATCH'N'CLOSE™ SYSTEM
- PREVENTS BOUNCING AND SLAMMING OF SLIDING DOORS.
- CAN BE INSTALLED ON BOTH OPENING AND CLOSING ENDS OF DOORS AS NARROW AS 18" WIDE.
- CYCLE TESTED UP TO 50,000 TIMES
- UP TO 300LBS DOORS USING THE CC-810 WITH CC-3.

PARTS LIST (FOR STANDARD CC-810 1KIT)

CC-904 TOP MOUNT TRACK X LENGTH (1)
(LENGTH = 2X DOOR WIDTH, EXAMPLE: 36" [914MM] DOOR = 72" [1829MM] TRACK)

CC-810 INDIVIDUAL PARTS LIST (WHEN DISASSEMBLED)

ELEVATION VIEW OF COMPLETE INSTALLATION
CC-810 HANGER WITH CC-904 TRACK DETAIL

[OPTIONAL CC-904 SNAP-ON FASCIA ILLUSTRATED AS SOLID BLACK PROFILE. CAN BE USED ON BOTH SIDES OF THE TRACK OR ONE SIDE ONLY]

STEP #1:
Determine door size, header height & track position based on dimensions shown in the detail views above and clearance required below the door using the C-914/C-913 dimension details.

STEP #2:
Note: If access to the ends of the track is not available, steps #3 & 4 must be completed before step #2.
Cut CC-904 aluminum track to size if required (typically 2 x the door width). Locate and pre-drill holes through the center of the track for securing to the structural support. Secure track to structural support/header.

Note: Starting hole locations at each end of the track should be 1/2” from end and then 19” from the first hole. This will prevent interference with the Catch’n’Close installation (see illustration below). Minimum #10 screws or 1/4” structural bolts recommended to secure the track.
Solid backing is required and spacing is recommended to be between 12”-16” on center. Consult structural engineer to ensure adequate support & fastening.

STEP #3:
Disassemble the complete CC-810 Zero Clearance Catch’n’Close hangers as per below:

Fig. 1 - Remove C-817 End Cap bolt with the supplied Allen key.
Fig. 2 - Remove C-815 End Cap.
Fig. 3 - Loosening the C-816 safety lock bolt but do not remove.
Fig. 4 - Slide the C-812 ‘H’-bar out of the C-811 ‘U’-housing.
Fig. 5 - Hanger assembly.

STEP #4:
Slide the two CC-810 hanger assemblies (Fig. 5 from step #3) into the track as shown below. Note: The CC-810 have triggers built into the hanger. When installing, the triggers must be oriented as shown in the illustration below. The trigger must be closest to the end of the track.
Insert the CC-101HD Catch’n’Close in-track stops at each end after the hangers have been placed into the track.
Note: Leave the stop screws loose to allow the stops to slide freely within the track. The rubber bumpers of each stop should face inward (toward the middle of the track ●).

Left End of Track

Right End of Track

Trigger locations
Bumper locations

See figure above for proper installation.

!!!WARNING!!!

If hanger bodies and stops are not installed as shown above, system will not function properly.

STEP #5:
Prepare door to receive C-811 'U'-housing flush with the top edge of the door. Slots must be 10” [254 mm] long, 1-1/8” [28.6 mm] wide and 1-3/8” [34.9 mm] deep. See illustration below for more details.

Step 5:
Prepare bottom of door for C-914 guide channel & install. See C-913/C-914 instruction sheet option #1 for full installation details.

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STEP #7:
PLACE C-811 ‘U’-HOUSING INTO SLOT CREATED IN STEP #5 WITH PIN TOWARDS THE CENTER OF THE DOOR. HOUSING MUST BE SET 1/8” FROM THE EDGE OF DOOR IN ORDER TO ACCOMMODATE C-815 END CAP (SEE ILLUSTRATION IN STEP 12 FOR DETAILS).
SECURE TO DOOR WITH #10 X 1-3/4” FLATHEAD SCREWS (5) REPEAT FOR OPPOSITE END OF DOOR.

STEP #8:
LOCATE AND INSTALL C-913 GUIDE ROLLER DIRECTLY BELOW TRACK. CENTER OF DOOR TRAVEL. PREPARE AND INSTALL OTHER OPTIONAL PRODUCTS AT THIS TIME SUCH AS CUP OR FLUSH PULLS, DOOR HANDLES, LOCKS, ETC.

STEP #9:

STEP #10:
TO ADJUST DOOR HEIGHT AND PLUMB, SLIDE C-812 ‘H’-BAR OUT OF C-811 ‘U’-HOUSING AND ADJUST C-814 HANGER STUD WITH C-818 ADJUSTMENT WRENCH. REPEAT UNTIL REQUIRED HEIGHT AND PLUMB IS ACHIEVED.

STEP #11:
ONCE ADJUSTMENTS HAVE BEEN FINALIZED, SECURE C-816 SAFETY BOLT WITH C-818 ADJUSTMENT WRENCH. NOTE: THIS CUSTOM BOLT HAS BEEN MANUFACTURED TO ENGAGE A PRE-DRILLED POSITION IN THE C-811 ‘U’-HOUSING IN ORDER TO PREVENT ACCIDENTAL DISENGAGEMENT.

STEP #12:
INSTALL C-815 END CAPS WITH THE LOWER PIN ENGAGING THE HOLE IN THE BOTTOM OF THE C-811 ‘U’-HOUSING. SECURE END CAP WITH C-817 END CAP BOLT BY USING C-819 ALLEN KEY.

STEP #13:
AFTER THE DOOR HAS BEEN INSTALLED, POSITION DOOR APPROXIMATELY 5-10’ AWAY FROM THE FINAL POSITION AT ONE END (USING THE LEFT SIDE AS AN EXAMPLE TO SHOW THIS STEP). PUSH THE LOOSE LEFT SIDE CC-101HD STOP (INSTALLED IN STEP #4) AGAINST THE HANGER BODY AS SHOWN BELOW.

STEP #14:
WITH THE CC-101HD STOP LOOSE, SLIDE THE DOOR TO THE LEFT TO THE FINAL/DESIRED POSITION OF THE DOOR AS SHOWN BELOW:

STEP #15:
ONCE THE FINAL POSITION IS ACHIEVED, SLIDE THE DOOR AWAY FROM THE CC-101HD STOP (SLIDE TO THE RIGHT IN THIS EXAMPLE). LOCK THE STOP IN POSITION BY TIGHTENING THE TWO CAP SCREWS ON THE STOP WITH 3/16” ALLEN KEY (CC-101HD IS SECURED BY FRICTION FIT).

STEP #16:
REPEAT STEPS #13 THRU #15 FOR OPPOSITE SIDE. NOTE: RE-CHECK FINAL DOOR POSITIONS AGAINST THE SECURED CC-101HD STOPS BEFORE PROCEEDING TO STEP #17. RE-ADJUST IF REQUIRED.

STEP #17:
BEFORE INSTALLING THE CATCH’N’CLOSE DEVICE, PLEASE ENSURE IT IS IN THE RETRACTED POSITION. IF IT IS NOT IN THIS POSITION, SLIDE IT DOWN UNTIL IT LOCKS INTO THIS POSITION AS SHOWN BELOW. NOTE: THIS WILL REQUIRE SIGNIFICANT FINGER PRESSURE.

IMPORTANT CATCH’N’CLOSE CLOSING DEVICE NOTES:
IF THE DOORS ARE 200LBS OR LESS, PLEASE ENSURE THE CC-2 CATCH’N’CLOSE CLOSING DEVICE IS BEING USED.
IF THE DOORS ARE MINIMUM 200LBS UP TO 300LBS, PLEASE ENSURE THE CC-3 CATCH’N’CLOSE CLOSING DEVICE IS BEING USED.
IF THE INCORRECT CATCH’N’CLOSE CLOSING DEVICE IS USED, THERE IS A HIGHER RISK OF FAILURE, NOT PROVIDING ENOUGH STRENGTH AND/OR TOO MUCH RESISTANCE IS EXPERIENCED WHEN OPERATING THE DOOR.

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**STEP #18:**
Install the catch’n’close closing device into the track with the solid end (ID end #A shown on previous page) resting against the top bumper on the CC-101HD stops installed previously. **NOTE:** ENSURE THAT THE FASTENERS SECURING TRACK TO HEADER ARE NOT PRESENT IN AREA WHERE THE CATCH’n’CLOSE CLOSING DEVICE IS TO BE INSTALLED. IF SO, REMOVE AND RELOCATE TO PROVIDE CLEAR MOUNTING AREA FOR DEVICE. WHEN THE CATCH’n’CLOSE CLOSING DEVICE IS RESTING TIGHT AGAINST THE TOP BUMPER OF THE CC-101HD STOP, IT IS IN THE CORRECT POSITION AND WILL CLOSE THE DOOR TO THE DESIRED POSITION. SEE ILLUSTRATION BELOW.

**STEP #19:**
Secure catch’n’close closing device to track with #10 x 1-1/2” self drilling screws. Do the same for the opposite end with the catch’n’close closing device installed in reverse as shown on the front page in the “Elevation View of Complete Installation” illustration. **NOTE:** DO NOT USE IMPACT DRIVER TO SECURE CATCH’n’CLOSE CLOSING DEVICES TO THE TRACK. DO NOT OVERTIGHTEN SCREWS. TO EASE INSTALLATION, IT IS RECOMMENDED TO PRE-DRILL TRACK WITH 5/32” DRILL BIT. IT IS RECOMMENDED TO SECURE THE FIRST SCREW (CLOSEST TO THE CC-101HD STOP), TEST SYSTEM BY SLIDING THE DOOR TO ACTIVATE THE CATCH’n’CLOSE. IF IT IS IN THE CORRECT POSITION, SECURE WITH SECOND SCREW. REMOVE ANY DRILL FILLINGS FROM INSIDE THE TRACK AS THIS WILL AFFECT THE OPERATION OF THE SLIDING DOOR SYSTEM.

**STEP #20:**
Test the complete catch’n’close system by sliding the door to both left and right to activate the closing devices.

**TROUBLESHOOTING:**
**ISSUE:** If the door is not engaging the closing device.
**SOLUTION:** A) Ensure hangers are correctly oriented. See step #4. B) Ensure the catch’n’close is in the retracted position prior to sliding the door closed/open. See step #17.

**ISSUE:** Chatter/noise when door is sliding.
**SOLUTION:** Ensure there are no aluminum shavings within the track. Shavings can become embedded in nylon tires and cause noisy operation.

**ISSUE:** Replacing the catch’n’close device.
**SOLUTION:** The catch’n’close track and hardware system has been designed for easy installation. Simply remove the two screws that hold the catch’n’close in place and replace the device with a new one if failure occurs.

**OPTIONAL PRODUCTS:**

**CC-941 End Cap**
(For use with CC-904 Track only)

**CC-940 Snap-On Fascia**

**CC-942 End Cap**
(For use with CC-904 Track & one (1) CC-940 Fascia combination only)

**CC-943 End Cap**
(For use with CC-904 Track & two (2) CC-940 Fascia combination only)

**OPTIONAL CC-940 FASCIA & CC-942/CC-943 END CAP INSTALLATION**

**STEP #1:**
Cut CC-940 fascia to correct length if required. Typically fascia is same length as track previously installed.

**STEP #2:**
Lift fascia up to track and snap-on as shown below. Repeat for opposite side if necessary.

**STEP #3:**
Install CC-942 or CC-943 end caps as shown to the right with the supplied #8 screws (3 or 4 screws per end cap provided). **NOTE:** DO NOT INSTALL WITH IMPACT DRIVER.

**OPTIONAL CC-941 END CAP INSTALLATION:**
Install CC-941 end cap as shown to the below with the supplied #8 screws (2 screws per end cap provided). **NOTE:** DO NOT INSTALL WITH IMPACT DRIVER.
C-913/C-913-2/C-914 GUIDE SYSTEM INSTRUCTION SHEET

TYPICAL INSTALLATION LOCATION FOR FLOOR GUIDES:
GUIDE CHANNEL IN DOOR WITH GUIDE ON FLOOR FOR POCKET APPLICATIONS

**OPENED POSITION**

**CLOSED POSITION**

**TYPICAL MINIMUM OVERLAP IN POCKET: 2" [50.8 mm]**

**NOTE: IF USING THE C-913 GUIDE, THE TYPICAL MINIMUM OVERLAP IS 4" [101.6 mm]**

**OPTION 1:**
GUIDE CHANNEL IN DOOR WITH GUIDE ON FLOOR

**STEP 1**
CUT C-914 ALUMINUM GUIDE CHANNEL TO CORRECT LENGTH IF REQUIRED (TYPICALLY, LENGTH EQUALS DOOR WIDTH. EXAMPLE: DOOR WIDTH IS 36" THEREFORE CHANNEL IS 36").

**STEP 2**
PREPARE SLOT IN DOOR AT LEAST 1" (25.4 mm) WIDE IN CENTER OF DOOR, AND AT LEAST 29/32" (23 mm) DEEP. IT IS RECOMMENDED TO MAKE THE SLOT AS ACCURATE AS POSSIBLE FOR SECURE FIT AND NEAT APPEARANCE.

**STEP 3**
DRILL HOLES IN C-914 CHANNEL, AND PRE-DRILL HOLES IN DOOR. SCREW CHANNEL INTO PLACE WHILE KEEPING IT FLUSH WITH THE EDGE OF THE DOOR. (#8 SCREW SIZE RECOMMENDED)

**STEP 4**
LOCATE C-913 (OR C-913-2) ROLLER GUIDE AS REQUIRED AND SECURE TO FLOOR WITH #10 X 1-1/2" FLATHEAD SCREWS (4).

**STEP 5**
CONTINUE WITH PROJECT BY INSTALLING HANGERS AND PLACING DOOR IN POSITION.

**CROWDERFRAME APPLICATION:**
WHEN USING A C-913/914 GUIDE SYSTEM WITH THE CROWDERFRAME POCKET DOOR KIT PLEASE REFER TO INSTRUCTIONS TO THE RIGHT

**1/2" MIN to 3/4" MAX**

**CRITICAL DIMENSION**

**1/2" [12.7 mm]**

**DOOR**

**CROWDERFRAME FOOT BRACKET**

**NOTES:**
DUE TO THE LOCATION OF THE HOLES FOR THE C-913 ROLLER GUIDE ON THE POCKET DOOR FOOT BRACKETS, THE C-914 CHANNEL MUST EXTEND BEYOND THE BACK EDGE OF THE DOOR (INSIDE POCKET). THIS DISTANCE CAN BE NO GREATER OR LESS THAN 1/2" IN ORDER FOR THE CHANNEL TO CATCH THE ROLLER WHEN FULLY CLOSED. IN THIS CASE YOU CAN STOP THE SLOT FOR THE C-914 CHANNEL 1/2" MIN TO 3/4" MAX FROM THE FRONT EDGE OF THE DOOR THUS Hiding THE CHANNEL. IT MAY BE NECESSARY TO CUT THE CHANNEL TO SUIT THIS APPLICATION. SEE ILLUSTRATION FOR MORE DETAILS.

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